

## Notice on the reminder of "Dormant Account" for individual customers

Dear Customer:

In order to implement the NFRA SH's Notice on the Special Work on Reminders for "Dormant Accounts" of banks (Jin Ban Fa [2023] No. 27), to help consumers know their own bank account situation, and timely inquiry, use or cancel the account, to prevent account loss, fund loss or fraud risks. Our bank has carried out special work on reminders for "Dormant Account", and the specific notice is as follows:

### 1. Scope of "Dormant Account"

The "Dormant Account" in the notice refers to the individual customer bank account without active transaction for 5 years or more as of September 30, 2023, and there is a balance in the account, including:

- (a) Current saving or settlement account without active transaction for 5 years or more (excluding credit card account);
- (b) Time deposit accounts without auto rollover upon maturity and no active transaction for 5 years or more from the maturity date. Active transaction refers to cash deposit, cash withdrawal, transfer, consumption, etc., except for interest settlement and account management fee transactions.

### 2. Reminder Content

- (a) If your own bank account is within the scope of "Dormant Account" as above, please initiate account transaction (i.e., deposit, withdraw, transfer), if you would like to withdraw cash from the account, please come to our branch with your valid identification for processing.
- (b) During the "Dormant Account" reminder period, please pay attention to the security of account funds, do not trust other unfamiliar phone calls or emails, and do not click on any links, beware of telecom fraud risk.

Thank you so much for your long-term support and trust in Bangkok Bank. If you have any questions, please contact our branches:

Branch	Contact Number
Shanghai Branch	021-23290107
Chongqing Branch	023-60372313
Xiamen Branch	0592-2979803
Shenzhen Branch	0755-33965805
Beijing Branch	010-65690082

Sincerely !

Bangkok Bank (China) Company Limited